FOREWORD

2016 is the 6th year of the Cambodian Red Cross (CRC)'s implementation of its Strategy 2011-2020, whose vision is to accelerate poverty reduction and to protect human dignity and humanitarian value of the most vulnerable people. In its mission as the leading humanitarian organization of the country, CRC has mobilized power of humanity and strived vigorously to achieve its hereunder four strategic directions:

1. Contributing to saving lives and building resilience against disaster and crisis;
2. Contributing to the reduction of morbidity and mortality of mothers and children by preventing communicable diseases and responding to health emergencies;
3. Promoting Fundamental Principles, humanitarian values, human dignity and the culture of non-violence;
4. Ensuring the strengthening of the CRC’s profile as a well-functioning National Society.

In 2016, there were 133,642 most vulnerable families directly receiving food relief assistance from CRC, whilst there were several thousand families in the remote areas benefiting from the provision of pump-wells, ponds, health education and social well-being promotion. The total beneficiaries has doubled the number CRC achieved in 2015.

In the situation that the Kingdom of Cambodia has been affected by global challenges, such as climate change, heat wave, new emerging communicable diseases and crises together with major social issues, e.g. road crashes, drug addiction, alcoholism, domestic violence, migration, etc…., CRC has strengthened its good cooperation with the Royal Government, particularly with relevant ministries, institutions, authorities at all levels, private sectors and developing partners so that CRC implementation of activities and provision of services to meet the needs of the most vulnerable people everywhere went effectively safe and sound. CRC has also strengthened its overall auditing as well as auditing of programmes/projects supported by partners; CRC has also encouraged every branch to promote good governance, transparent and accountable management.

To continue its marvelous dignified mission, I and my colleagues would like to humbly pay Royal respect and gratitude to His Majesty King of Cambodia, NORODOM SIHAMONI, and Her Majesty Queen Mother of the Khmer Nation, NORODOM MONINEATH SIHANOUK, CRC Honorary President; we pledge to follow the heroic humanitarian model of Their Majesties, and we commit ourselves to work more active and stronger to achieve our noble humanitarian mission.

At the same time, I would like to express sincerest thanks to Samdech Akka Moha Sena Padei Techo Hun Sen, Prime Minister of Cambodia, for his firm support to CRC and his annual patronage in the World Red Cross Red Crescent Day, May 8. His presence has brought brilliant success to CRC fundraising efforts. I would like also to express my sincere recognition to the participation and donation made by legislative and executive bodies, namely the ministries, institutions, respective departments, national/international cooperation partners, private sectors, donors from all walks of life, members, youth and volunteers who have joined in our tremendous solidarity for a dynamic power of humanity so that CRC is able to achieve its mission in improving well-being and condition of living of the most vulnerable people.

Moreover, I strongly believe that Samdechs, Excellencies, Lok Chumteav, Lok Okhna, Ladies and Gentlemen will continue voluntarily your supports to CRC for the common causes of humanity and humanitarian dignity.

Phnom Penh, 07 July, 2017

Samdech Kittiprithbindit Bun Rany HunSen
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INTRODUCTION

During 2016 no major natural disasters occurred in Cambodia, unlike many other countries in the region. However, in the first part of the year, a drought occurred, which affected many Cambodian people. Many had no access to drinking water and water for basic household use. This negatively impacted on their living conditions, increased their vulnerability to poor health conditions and importantly halted or reversed efforts in poverty reduction. Sadly, human-made disasters such as road crashes and house fires etc…continue to pose a serious threat with increased daily occurrences.

The Cambodian Red Cross (CRC), under the wise leadership of Samdech Kittipritthbindit Bun Rany HunSen advised that all activities of the 4 core areas should be implemented smoothly and effectively. As a result of that, CRC responded to a total of 133,642 families of vulnerable and affected people. Of those, the National Headquarters (NHQ) distributed humanitarian relief to 53,998 families directly, with a further 79,464 families being reached by the local CRC branches. This is a marked increase on 2015 where CRC reached 63,931 families. In addition to the disaster and aid responses, CRC organised other important events such as the annual celebration of the anniversary of the World Red Cross Red Crescent Day, which falls on May 8 and other activities. The results achieved are described in detail below:
Contribute to saving lives and building resilience to disaster and crises through activities in the core area of the disaster management

Core Area I: Disaster Management

The Disaster Management work is focused on supporting National Head Quarters (NHQ) and 25 municipality/branches to expand and strengthen their preparedness and response activities in order to build community resilience to disaster by communities. The results achieved against each activity are described below:

Activity 1: Relief Distribution to Vulnerable People

Cambodian Red Cross distributed humanitarian relief to vulnerable people and victims of disaster to a total of 124,520 families. Of these, 53,101 families were supported by NHQ and 71,419 families from branches. The details are listed below:

- Poor people, elderly, widowers, orphans, people with disabilities, staff, and workers. A total of 88,401 families. (49,516 of who received support from NHQ and 38,885 families from branches).
- People from 10,306 families affected by thunderstorms and lightning in 24 provinces and one municipality received humanitarian relief. 954 families received support from NHQ and 9,352 families from branches (including 55 people killed and 106 people injured).
- People from 22,000 families affected by droughts in 17 provinces received drinking water and water for household use. (610 families from NHQ and 21,390 families from branches).
- People from 2,388 families affected by flash floods in 2 provinces and one municipality received humanitarian relief. (1,890 families from the NHQ and 498 from branches.)
- Landmine survivors from 23 families affected, in 8 provinces received humanitarian assistance (1 family from NHQ and 22 from branches including 6 people dead and 17 people injured).
- People from 662 families affected by fire in 24 provinces and 1 municipality received humanitarian assistance (65 families from the NHQ and 597 families from branches (2 people dead and 2 people injured).
NHQ supported 12 sub-branches in Phnom Penh by offering humanitarian relief on 3 occasions (including 396 tons of rice, 7,200 boxes of instant noodle, 7,200 canned fish, 7,200 mosquito nets, 7,200 blankets, 7,200 sarongs, and 7,200 kramas). The goods are valued at 299,400.00 USD.

**Activity 2: Building Community Resilience to Disaster and Crises**

Including 6 core activities:

1. CRC in partnership with World Mate Foundation is implementing projects as follows:
   - Water and Sanitation Project provided 168 pump-wells, 18 community ponds, and 7 water storage units for 10,245 families who lacked clean water. This took place in 12 provinces including Preah Vihear (55 wells), Battambang (4 community ponds), Oddar Meanchey (13 community ponds), Stung Treng (40 wells), Takeo (1 community pond), Kratie (20 well), Pursat (16 wells), Kampong Chhnang (3 wells and 5 water storages), Kampot (1 well), Banteay Meanchey (20 wells), Kampong Speu (1 well and 2 water storages) and Mondul Kiri (12 wells).

   ![Handover Wells and Houses](image)

   **CRC Secretary General and 1st Deputy Secretary General handover wells and houses to community in Banteay Meanchey and Kampot provinces.**

   - An interest-free Micro-loan project is implemented in Kandal province, Leuk Dek district in 2 communes and 3 villages. 223 families have already improved their livelihood and another 246 families have benefited from this loan service. The project runs to a total amount of 30,000.00 USD for family’s businesses such as livestock, grocery shop and so on.

   ![Micro-loan Project](image)

   **People living in Leuk Dek district having better livelihood from their family business through micro loan project.**
2. Interest free Micro-loans of the Community Safety Programme is implemented in 4 provinces including Pursat, Banteay Meanchey, Oddar Meanchey and Preah Vihear. The project provides interest free micro-loans to a total amount of 29,400.00 USD to 147 mine survivors and poor families. Each family received 200.00 USD for running their own business like weaving, poultry, farming and so on.

3. Community Risk Reduction Programme supported by Finnish Red Cross is implemented in 3 provinces including Kampong Thom, Kampong Cham and Kampong Chhnang. It covers 3 districts, 5 communes, and 18 villages. The project is implemented by 52 Red Cross Youth (RCY) and 46 Red Cross Volunteers (RCVs) and has beneficiaries of 4,480 families. Each participated in building community resilience, disaster risk reduction planning, and climate change adaptation. The significant achievements of the project are listed below:

- Provided 23 water pump machines to communities for agricultural purposes.
- Provided 170 water filters to the poor families in communities.
- Provided 28 rice growing machines to the target communities.
- Provided 2 wells to communities for emergency response during flooding.
- Provided 1 set of loud speakers for community to use during flood times as a warning system.
- Provided 300 T-shirts and caps, 78 bags, and materials to Red Cross Youth clubs in 5 schools.
- Conducted Vulnerability and Capacity Assessment (VCA) in 19 villages and 5 target schools with a total of 852 participants (including 404 females).
RCVs conducted village meetings on DRR in community and participated in final evaluation of the project in Kampong Thom province.

CRC staff conducted training on climate change adaptation (CCA) to RCVs in Kampong Chhnang province.

Pump-Well drilling activities in Kampong Chhnang and donors conducted a field visit to see the pump-well equipped with solar panel system in Kampong Thom province.

✓ Provided basic training on the Fundamental Principles of the Movement, International Humanitarian Law (IHL), First Aid and climate change adaptation to 168 people from branch, sub branch, youth groups and RCVs so that they can improve their knowledge and skills.

✓ Provided 2 pump-wells equipped with a solar power system for two target communities in Kampong Chhnang province.
4. Community Risk Reduction Programme supported by Chinese Red Cross is implemented in 3 communes and 5 villages of Udong district, Kampong Speu province. The project is implemented by 20 RCVs with a total number of beneficiaries of 796 families. The projects significant achievements are listed below:

✓ Provided one motorbike (Honda Dream), a set of computer & printer, 3 office desks, and 5 chairs for the project.
✓ Provided training on WASH, Fundamental Principles, First Aid, disaster management, climate change adaptation, and vulnerability and capacity assessment (VCA) to 20 RCVs.

5. Building Urban Resilience Project supported by Finish Red Cross is implemented in two Sangkats, 6 villages and 3 high schools of Serei Saophoan, Banteay Manchey province. The project is implemented by 33 RCVs and 27 RCY with a total number of 3,041 beneficiary families. The projects significant achievements are listed below:

✓ Provided training on disaster management, vulnerability and capacity assessment (VCA) to 29 RCVs.
✓ Provided 33 First Aid kits to 33 RCVs and 12 First Aid kits to 12 schools.
6. Red Cross Youth and Road Safety Project supported by Light For The World, ARC, International Alliance for Responsible Drinking (IARD), Global Road Safety Partnership, and representatives from the private sector is implemented in 1 municipality and 10 provinces across the country. These include: Siem Reap, Banteay Meanchey, Battambang, Kampong Speu, Kandal, Kampong Cham, Tboung Khumum, Prey Veng, Pursat, Sihanouk provinces and Phnom Penh. The project covers 11 Khan/districts, 24 Sangkats/communes and 145 villages and is implemented by a total number of 3,475 RCYs and youth advisors from 58 youth clubs and 10 universities. The project’s significant achievements are as follow:

✓ Promote right of people with disability in school and community
✓ Provided ToT on road safety to 15 participants from Siem Reap, Prey Veng, and Sihanouk branches so that they can further train RCY groups, RCVs and other relevant groups.

✓ Provided Training of Trainer (ToT) on road safety to 260 focal persons, including RCY RCVs from 11 target branches, and 120 focal persons from line Ministries, departments and institutions in Prey Veng, Kampong Cham, Sihanouk and Siem Reap provinces.
✓ Trainers at branch level provided 17 training sessions on road safety, safety helmet, alcohol, over speed driving, over loading and disability mainstreaming to RCY/RCVs in total of 441 participants.
✓ Provided training on road safety, focusing on the risks of drink driving to 150 traffic police from Siem Reap, Sihanouk and Prey Veng provinces.
✓ Participated in a review and discussion on road safety issues to integrate into 4 communes/Sangkats investment plans in Pursat and Siem Reap provinces.
✓ Disseminated information on road safety to students in 58 colleges/high schools and 10 universities (8,240 people reached), and people in 145 villages of 24 communes/Sangkats (24,396 people reached).
✓ Organised 6 road safety campaigns on the occasion of the national and international festivals and at public places in Siem Reap, Kampong Speu, Kampong Cham provinces and Phnom Penh.
Project staff, donors, RCYs, traffic polices, and other relevant stakeholders during road safety campaign.
CONTRIBUTE TO THE REDUCTION OF MORBIDITY AND MORTALITY OF MOTHERS AND CHILDREN BY PREVENTING COMMUNICABLE DISEASES AND RESPONDING TO HEALTH IN EMERGENCIES

CORE AREA 2: HEALTH AND HEALTH CARE IN THE COMMUNITY

Health and health care in the community is one of the core areas that Cambodian Red Cross is committed to do more and to do better. This year, National Championship is very much integrated in all activities of NHQ and branches. Both the governing board and management are actively involved in promoting and advocating for these activities. This core area has two main activities (The Asia Pacific Leadership Forum on AIDS (APLF) and Promoting Maternal, Infant and Child Care) 5 projects/programmes got funding support from CRC, and 5 projects/programmes got funding support from partners. This core area has significant achievement as follow:

Activity 1: The Asia Pacific Leadership Forum on AIDS (APLF)

1. Samdech Kittipritthbindit Bun Rany HunSen, President of Cambodian Red Cross delivered key messages to all Cambodian people on the occasion of the 3 national and international events including:
   - Mother, Infant and Child Health Day, on February 21st,
   - National Midwife’s Day on May 5th and
   - World AIDS Day on December 1st 2016
   All key messages were broadcast on 6 television channels at national level, and key messages were sent to all 25 branches for further dissemination.

2. Celebrated World AIDS Day on the 1st December at the National TV centre under the theme “Cambodian Youth Commits to Prevent HIV” in response to "The Asia Pacific Leadership Forum National Champion for HIV/AIDs in Cambodia". A total of 150 participants from Cambodian Red Cross leadership and staff, professors, students, youths, and RCVs attended.

3. All 25 branches disseminated key health messages given by Samdech Kittipritthbindit Bun Rany HunSen in all their activities either by using their own funding or by using funding from partners. Moreover, under the direction and advice of Samdech Kittipritthbindit Bun Rany HunSen, CRC headquarters staff visited and provided humanitarian relief and assistance to vulnerable people and victims of disasters as follows:
Donated 1 million USD to Kunthabopha Children's Hospital.

Donated 1 million dollars cheque to Kunthabopha Children's Hospital to reduce the burden and difficulties of the hospital in promoting Cambodia children's health.

Donated 68,060.00 USD to People Improvement Organisation to construct a school building and purchase school furniture and materials.

Donated 50,000.00 USD to Sunrise Children's Village to construct a dormitory and training centre for 70 children who have intellectual impairment in Saang district, Kandal province.

Donated 20 million riels and 10,000.00 USD to Krousar Thmey to support the daily costs of the centre, and another 20 million Riels to Saving Hopeless People.

Donated 13,000.00 USD to the Khmer Islam community to construct a football field in Peamror district, Prey Veng province.

Conducted a visit and distributed humanitarian relief to 2,857 people living with HIV/AIDs. And pregnant women, women delivery at health centres and hospitals in total of 5,188 people.

Conducted a visit and distributed school materials, food items, water, and some money to pre-school children and teachers in Peam Reang commune, Leuk Dek district, Kandal province on the occasion of 67th International Child's Right Day, 1st June and 15th Child Labour Day, 12th June. (213 beneficiaries in total)

Activity 2: Promoting Maternal, Infant and Child Care

There are 5 projects/programmes under activity 2, with funding support from 5 partners implementing in 13 target provinces, covering 137 villages, 32 communes, 15 districts. There are a total of 101,480 households as beneficiaries.

1. The Community Based Health Development Programme supported by the Danish Red Cross implemented in Preah Vihear and Kampot provinces, covers 5 districts, 9 communes, and 47 villages. 322 RCVs were recruited and trained, and implemented the project with a total number of beneficiaries of 46,990 families. The project's significant achievements are listed below (the programme ended by June 2016):
- Provided 240 households with latrines and 535 hand washing places
- Provided bags, notebooks, pencils and other training materials to 149 RCVs and basic delivery equipment and outreach activities to target health centres
- Took water samples for water quality testing 37 times in Phnom Penh.

- Organised World Water Day and an evening show on hygiene promotion, water and sanitation topics with a total participation of 1,485 villagers, including 962 females.
- Provided training in well maintenance to 71 water maintenance groups (71 wells) with a total participation of 159 people, including 65 females.
- Chlorinated 73 wells with high coli-form in Dan Koum, Damnak Sokram and Prey Thnang communes of Kampot province.

- Provided refresher training on First Aid, water and sanitation, and mother and child health to 322 RCVs
- Organised a cleaning campaign with the active participation from 465 villagers, including 376 females.
- Provided health education by conducting household visits to 14,927 villagers, including 12,373 females on hygiene and sanitation, immunization, malaria prevention, and breastfeeding.
- RCVs provided First Aid service of 1,978 cases to villagers and provided First Aid kits to 312 RCVs.
2. **Community Based Health and First Aid Project (CBHFA)** supported by Finish Red Cross, implemented in Tboung Khmum province, covering 2 districts, 4 communes, and 12 villages. 150 RCVs were recruited and are implementing the project. The project reaches 2,847 families. The project’s significant achievements are as follows:

- Provided 235 household latrines to target villages in Tboung Khmum province
- Provided 2 disposal burning systems, 6 rubbish bins, and 5 hand washing places for 525 students in Prek A’chi Hun Sen High school, Kroch Chhma district.
- 150 RCVs and 624 villagers participated in a cleaning campaign (household compound, pagoda, along the road and school) in 16 locations.
- Provided basic training on community health, First Aid and disaster risk reduction to 150 RCVs, including 77 females, and 25 Red Cross Youth, including 16 females.

- Coordinated with Tboung Khmum Red Cross branch, provincial agriculture department, and provincial health department in providing training to 150 RCVs (including 77 females) on health in disaster and climate change.

- Organised International Volunteer Day with participation from 300 people, including 180 females who are branch committee members, branch staff, project team, Tboung Khmum sub branch committee members, Red Cross Youth, Red Cross volunteers, and local authority, and also provided appreciation letters, incentives to some selected RCVs.
• Organised exchange visit to Takeo province for 25 people (including 4 females) who are branch staff, project team, Red Cross Youth and RCVS from the target villages.
• 150 RCVs in 12 target villages conducted health education on hand washing with soap to 2,743 villagers, including 1,647 females, and provided 972 bars of soap and 1,771 nail cutters to all participants.
• Organised Youth Club in Hun Sen Prek A'Chi high school, Kroch Chhma district. The project provided 27 uniforms to Red Cross Youth.

3. Community Based Health project supported by ARC implemented in Siem Reap, Battambang, Preah Vihear and Koh Kong provinces in 8 districts, 20 communes, 38 villages. 136 RCVs were recruited and implemented the project, targeting total number of 33,349 households. The project's significant achievements are listed below (The project ended in June 2016):
• Provided 29 blocks of latrines and 22 sanitation material kits to 6 target schools
• Provided 8 wells in communities and 1 well in a school
• Provided 120 nutritional food kits to children and made referrals to 155 pregnant women and 334 under five-year-old children to the health centre for their check-up.
• Educated on sanitation and safe usage of water, clean environment and hand washing to 2,266 villagers and students.
• RCVs conducted household visits on hygiene promotion to 7,650 villagers
• Organised campaign and some important events including World Water Day, and 8 cleaning campaign with total participation from 449 villagers.

4. Increased Sustainable Access to WASH facilities supported by IFRC implemented in Kratie, Svay Rieng and Banteay Meanchey, covering 3 districts/Krong, 7 communes and 33 villages. The project is implemented by 100 Red Cross Youth and 96 RCVs, targeting a total of 19,462 families. The project’s significant achievements are as follows:
• Provided 389 household latrines, 10 wells (30-300 meters depth), 2 units of safe water systems, 6 units of water filtration systems and 24 sanitation kits.

• Renovated 1 community pond (30 x 50 meters, 5 meters depth) in Krong Poy Pet, Banteay Meanchey province, benefiting 167 families, and 3 ponds (12 x 23 meters, 2.5 meters depth) benefiting 236 families in Chantrea district, Svay Rieng province.

• Provided 1 motor-bike, 1 set of computer and printer and 1 digital camera to Banteay Meanchey Red Cross branch.

• Provided refresher training on water and sanitation, latrine maintenance, climate change adaptation, the Fundamental Principles of the Movement, First Aid, and other related diseases to 57 RCVs.

• RCVs conducted household visits on hygiene promotion, latrine use and maintenance to 4,457 villagers and students, and provided first aid support to 88 villagers.

• Organised campaigns and important events including World Water Day, under the theme “Water and Works” 8 times with participation from 311 people.

5. **The First Aid project** until now is implementing two activities by providing training to First Aiders, First Aid trainers, and disseminating First Aid in communities in order to attract interest in learning these skills, so that they could provide First Aid services immediately in their communities. Based on recommendations of **Samdech Kittipritthbindit Bun Rany HunSen** during the annual meeting in 2015, the project focuses on non-commercial first aid
training, accounting for 26 basic training sessions delivered to a total of 1,377 participants in the year 2016. This project is supported by two partners - Japanese Red Cross and Danish Red Cross and its achievements are described below:

- **Funding support by CRC**: Implemented in 24 provinces and 1 municipality by providing 46 basic FA training sessions to a total of 861 participants. These sessions cost a total of 28,303 USD. Three Red Cross branches provided 44 commercial FA training sessions to a total of 1,055 participants. The amount of 21,650 USD was received.

- **Funding support by Japanese Red Cross**: (8th year of support) Implemented in 3 provinces and 1 municipality, covering 186 villages of 17 communes/Sangkats of 43 districts/khans. The project is implemented by 100 Red Cross Youth and 200 RCVs with a total number of 43,250 beneficiary families. The project’s significant achievements are listed below:
  - Provided 128 FA training sessions to 5,728 (including 3,196 females) of Red Cross Youth, RCVs, personnel and workers.
  - 100 Red Cross Youths and 200 RCVs provided FA education to 20,420 students and villagers, and provided FA services to and made referrals for 3,988 people to health facilities.

- **Funding support by Danish Red Cross**: Implemented in 15 high schools and 20 universities in Phnom Penh by providing training on FA to 34 ToT, and 30 training sessions to 889 students.
Strategic Direction 3

PROMOTE FUNDAMENTAL PRINCIPLES, HUMANITARIAN VALUES, HUMAN DIGNITY AND A CULTURE OF NON-VIOLENCE

CORE AREA 3: PROMOTION OF THE MOVEMENT’S FUNDAMENTAL PRINCIPLES AND HUMANITARIAN VALUES

During 2016, Cambodian Red Cross made great efforts to strengthen and promote the Movement’s Fundamental Principles and human values by providing training to Red Cross youth, RCVs and armed forces. Also CRC ensured broadcasting all CRC activities of the 4 core areas on 6 television channels and social media, especially during main events of the Cambodian Red Cross such as May 8 Day. All these activities and disseminations reaffirm that CRC carry out its mission according to the Fundamental Principles as well as to the real needs of vulnerable people. In order to achieve strategic direction 3, Cambodian Red Cross has implemented five activities and the significant achievements are as follows:

Activity 1: World Red Cross Red Crescent Day on May 8, 2016

- World Red Cross Red Crescent Day, May 8th under the theme "Cambodian Red Cross is Everywhere for Everyone" was celebrated at NHQ under the patronage of Samdech Akka Moha Sena Padei Techo Hun Sen, Prime Minister of the Kingdom of Cambodia. There was participation from national and international distinguished guests, donors, RCY and RCVs. At the same time, at branch level, the meetings and gala dinners organised according to branch capacity, under presidency of branch honorary president, Branch Committee and outstanding individuals, increased the contributions in cash and kind noticeably.

- Samdech Kittipritthbindit, the president of Cambodian Red Cross led members of the Central Committee and management team to present a progress report to Her Majesty Queen Mother of the Khmer Nation Norodom Monineath Sihanouk, CRC honorary president.
Activity 2: Promotion of the dissemination on the Fundamental Principles of the Movement and the International Humanitarian Law

- Organised Youth Forum under the theme "Youth and Respect Traffic Law" at National Television (TVK) studio which was participated by 170 youth advisors and RCVs from Phnom Penh International University, Cambodia University, Mekong Cambodia University, and Royal University of Law and Economics.

- Organised national award ceremony of drawing contest on CRC Diversified Activities of the Cambodian Red Cross for 5 winners and 103 consolation prizes, which took place in Kampot province with 170 people participated.

- Provided training and refresher training on the Fundamental Principles, International Humanitarian Law (IHL), role and responsibility to branch committee members, youth advisors in total of 70 participants, Stung Treng province.
Disseminated the Fundamental Principles, International Humanitarian Law, and respect traffic law to 566 students from 4 universities and Stung Treng Teacher Training Centre.

Activity 3: Restoring Family Links and Red Cross Messages
- Open a total of 11 tracing requests (Inner-Cambodian Cases) and put 20 pending cases broadcasted on Television Family Tracing Programme.
- A total of 4,704 Red Cross Messages (RCMs) were collected and transmitted of which 2,600 RCMs were collected from detainees’ relative while 2,104 RCMs were collected from detainees.
- 48 RCMs were non-delivered due to unclear addresses provided and some were refused by detainees’ relatives whereas the other 631 RCMs were successively delivered with no replies collected.
- 41 RCMs were collected by ICRC protection team in Bangkok of which 25 replied RCMs were sent back, 9 RCMs with no replies, and the other 7 RCMs were non-delivered because of the recipients were unknown at the indicated addresses provided.
Activity 4: Safer Rural Community Programme (SRCP) funded by Australian Red Cross Implemented in 4 provinces included Pusat (2 districts), Banteay Meanchey (3 districts), Oddar Meanchey (3 districts), and Preah Vihear (2 districts). The project is implemented by 1050 RCYs and 875 RCVs with a total number of 2,278 beneficiary families. The project’s significant achievements are listed below:

- Provided training of trainers on hygiene promotion and latrine use to 35 participants from NHQ staff, Svay Rieng Red Cross branch, Kratie Red Cross branch, Banteay Meanchey Red Cross branch, and representatives from IFRC.
- Organised landmine awareness campaign, 24th February, at Banteay Meanchey, Oddar Meanchey and Preah Vihear province with a total of 2,500 participants, including local authority, villagers, youths and RCVs.
- Provided refresher training on landmines to 90 RCVs in Veal Veng district, and Kravanh district of Pursat province, and Choam Khansant and Rovieng districts of Preah Vihear province.
- Provided 150 training sessions on the promotion of community safety to fishermen, hunters, displaced people, timber cutters, former soldiers, motor taxi men, taxi drivers, drivers, out and in school children in Pursat, Banteay Meanchey, Oddar Meanchey and Preah Vihear province with a total of 11,122 participants.

RCVs are explaining about landmine accident and UXO and practicing FA demonstration.

Activity 5: Social Welfare Services

Cambodian Red Cross have provided social welfare services to alleviate the suffering of vulnerable people, including victims of discrimination and violence, people with disability, victims of traffic crashes, etc. This service has reached significant achievements as follows:

- NHQ under leadership of Samdech Kittipriththbindit Bun Rany HunSen constructed 13 houses (including 8 houses in Pailin, 1 house in Kampot, 1 house in Kampong Chhnang, 1 house in Preah Vihear 1 house in Kampong Speu and 1 house for Oddar Meanchey) and provided humanitarian assistance including kitchen facilities for lonely people.
1st Deputy Secretary General handovers a new house to disable people in Kampong Chhnang and distributed food items to 91 years elderly grandma in Kampot province.

- 16 branches and 1 municipality constructed 144 houses for poor families (including 57 houses in Kampong Cham, 26 houses in Kampot, 22 houses in Pailin, 11 houses in Prey Veng, 10 in Kampong Speu, 3 houses in Siem Reap, 3 houses in Kampong Chhnang, 3 houses in Preah Vihear, 1 house in Kandal, 1 house in Takeo, 1 house in Kep, 1 house in Oddar Meanchey, 1 house in Banteay Meanchey, 1 house in Battambang, 1 house in Sihanouk, 1 house in Pursat, and 1 house in Phnom Penh).

Director of Disaster Department represented Samdech Kittipritthbindit, President of Cambodian Red Cross handovers Afridev well to community and a new house to the poor family in Preah Vihear province.
• NHQ under leadership of **Samdech Kittipritthbindit Bun Rany HunSen**, distributed humanitarian relief including rice, instant noodles, mosquito nets, blankets, kits, and 50,000 Riels per family, to 420 families of disabled soldiers living in Disability Military Development Centre “317 Techo Phnom Chhat”, Svay Chek district, Banteay Meanchey province.

1st Deputy Secretary General visited and distributed humanitarian relief to disabled soldiers’ families.

• Visited and provided humanitarian relief to 70 Red Cross family members, governmental officials, soldiers, actors/actress, and people who passed away from illness and other accidents, and the poor patients treated in hospital.
• Visited and provided humanitarian relief and money to 72 retired Red Cross staff on the occasion of 18th International Day of Old Persons.
• Provided 50 pillows to Disability Music Association, 300 pillows to Saving Hopeless People NGO and 50 pillows to National Culture Association for the Poor Children.
• Visited and provided food items and money to 52 people from Disability Music Association.

Vice-president distributed humanitarian relief and food to vulnerable people in Saving Hopeless Organization Centre.
ENSURE THE STRENGTHENING OF THE CAMBODIAN RED CROSS PROFILE AS A WELL FUNCTIONING NATIONAL SOCIETY

CORE AREA 4: DEVELOPMENT OF ORGANIZATION AND RESOURCES

In order to fulfill the commitments in the other 3 core areas, CRC needs to develop its own organizational capacity and capacity to mobilise resources. This is the most important foundational activity to ensure that Cambodian Red Cross becomes a "Well-functioning Society". It will do this by building its capacity and implementing de-centralisation and de-concentration and strengthening its structure, network, and promote a sense of ownership of the Cambodian Red Cross from NHQ to community levels. This core area has 7 activities and has achieved its objectives as follows:

Activity 1: Governance and Management

Under the leadership of Samdech Kittipritthbindit Bun Rany HunSen, Samdech Permanent Vice-president, three Vice-presidents, Treasurer, members of Central Committee, and Branch Committee have fulfilled their roles and responsibilities according to the decision made during the 6th General Assembly. There was utmost physical and spiritual effort made to move forward smoothly, effectively, and continue to strengthen good governance, transparency and accountability by promoting the spirit of responsibilities of the governing board at both NHQ and branch levels.

Moreover, Samdech Kittipritthbindit Bun Rany HunSen has continued to lead the Central Committee members to present regular progress reports to His Majesty the King, Preah Bat Samdech Preah Boromneath NORODOM SIHAMONI and Her Majesty Queen, Mother of the Khmer Nation.

**Samdech Kittipritthbindit, the president of Cambodian Red Cross led annual meeting of the Central Committee, and management team**
Activity 2: Branch and Sub-Branch Development

- During 2016, each branch tried their utmost to promote good governance by strengthening fundraising, developing and strengthening structures of branch, sub branch, and RC groups, and youth and RCV networks. This activity has reached significant achievements as follows:
  ✓ 5 branches (Kratie, Svay Rieng, Kampong Thom, Kampong Chhnang, and Koh Kong) reviewed their progress after conducting Branch Organisational Capacity Assessment (BOCA) exercises.
  ✓ 5 branches (including Banteay Meanchey, Kratie, Tboung Khmum, Kampong Thom, and Kampong Chhnang) developed and updated their Development Plan 2014-2019 to respond to the needs of their communities.
  ✓ Two Red Cross Branches (Kampot and Prey Veng) conducted their extra ordinary assembly to elect new branch committee members.
  ✓ Five Red Cross branches (Stung Treng, Kep, Takeo, Battambang, and Pailin) conducted BOCA processes.

- With its increasing fundraising capacity (incomes) year by year and with the network from NHQ to community levels, branches have been able to timely respond to and deal with an increasing scope of disaster where needed.
- The branches constructed 111 buildings for sub branch offices or working spaces out of 197 districts. 93 buildings belong to Red Cross and 8 working spaces located in district offices. At the same time, some sub-branches have responded to disasters from their own funds (some sub-branches have organised World Red Cross and Red Crescent Day, May 8th).
• Prepared and updated the decision on “The Organization and Functioning of the 25 branches of Cambodian Red Cross”.
• Nominated branch honourable chairperson, appointed branch committee and Red Cross groups, and recruited branch and sub branch staff that has capacity and competency to fulfil responsibility according to the progress and needs of each branch.
• Strengthened RCY and RCV networks.

**Activity 3: Management and Development of Human Resources**

3.1 Human Resource Development

- Currently, CRC has 124 staff based at NHQ. 95 core staff receive salary and benefits directly from CRC and 29 staff receive salary and benefits from partner support.
- CRC has 420 honorary committee members and 324 branch committee members, 194 sub-branches, and 1,132 sub-branch honorary committee members and 1,470 sub-branch committee members and 273 branch staff.
- Revised CRC Conditions of Service.

3.2 Red Cross Youth and Red Cross Volunteer Development

RCY and RCVs are the real actors and driving force of the movement. They actively participate in implementing the 4 core areas, and significant achievements are listed below:

- CRC has a network of 21,710 RCY (13,173 females), 1,058 RCY advisors (25 females) from 456 universities of 23 municipality/branches. The figures do not include statistics from Pailin and Banteay Meanchey provinces.
- CRC has a network of 12,155 RCVs (4,830 females) from 23 municipality/provinces. They have received specific skills and are key actors of every projects/programmes.
• Organised RCY Meeting at national level which was presided over by Samdech Kittipritthbindit Bun Rany HunSen and motivated the RCVs to be more active and play a crucial role as “Youth as agent of Behaviours Change” in their society. They do this through “Peer to Peer Education” in educational institutions, community and working places, to present their talents and values through a role of good daughter/son, good friends, good students, and good citizen for their own benefit and the nation as a whole.
• 8,002 RCY and RCVs are the key actors in promoting road safety awareness.
• RCY and RCVs from 13 branches referred 3,177 people to health centres.
• RCY and RCVs from 12 branches educated and disseminated information on basic First Aid to 8,254 RCY and RCVs and students.
• 3 Branches cooperated with universities, Vital Pure Drinking Water Company, and National Blood Centre in organizing blood donation campaign 7 times. A total of 4,389 people donated their blood.
• 4 RCY clubs (Phnom Penh, and 3 branches) organised humanitarian events which received 87,027,600 Riels.
• Produced and handed over ID cards to 21,710 youths and 12,155 RCVs.
• Scholarships from Samdech Techo Prime Minster of The Kingdom of Cambodia and Samdech Kittipritthbindit Bun Rany HunSen in 2016 were awarded to 100 poor students, RCY and RCVs in 24 provinces and 1 municipality. Also, the University of Mekong Kampuchea also provided scholarships to 100 RCYs to study in Phnom Penh.

• In order to express deepest gratitude to international volunteers, especially the Cambodian RCVs who have contributed their time and resources to serve vulnerable and affected people in their communities and universities, 14 branches with participation from NHQ celebrated International Volunteer Day, 5 December, under the theme "Volunteering for Sustainability". A total of 2,853 people participated in the events and appreciation certificates were given to 2,532 RCVs as recognition for their work - as Red Cross slogan said "RCVs and RCYs are the backbone of the Movement".

**Activity 4: Financial Resource Development**

• His Majesty the King, Preah Bath Samdech Preah Boromneath NORODOM SIHAMONI and Her Majesty Queen Mother of the Khmer Nation donate monthly, quarterly, and annually to support CRC humanitarian activities. In addition, the celebration of World Red Cross Red Crescent Day, May 8th, under the high patronage of Samdech Akka Moha Sena Padei Techo Hun Sen, Prime Minister of the Kingdom of Cambodia, was attended by national and international distinguished guest. Donations from that day remarkably increase year by year. In addition to donations on May 8th, CRC also received donations from generous donors who made courtesy visits to Samdech Kittipritthbindit Bun Rany HunSen and CRC leaders.

**Activity 5: Communication and National-International Cooperation**

• There are 12 cooperation partners
• Developed Communications Policy
• Participated in 70th Anniversary of Vietnam Red Cross (VNRC) and donated 5,000 USD, and updated cooperation agreement between CRC, VNRC and Lao Red Cross (LRC).
• Hosted training on Building Community Resilience.
• Participated in meeting on Restoring Family Links Strategy (2008-2018) Implementing Group, in Geneva, Switzerland.
• Participated in South East Asia Leadership Meeting in Indonesia.
• Participated in consultative meeting on Restoring Family Links Strategy for Asia Pacific region in Malaysia.
• Participated in consultative meeting on Safer Access in Sri Lanka

**Activity 6: Administration and Finance Development**

• Continued to mainstream financial procedures of the Cambodian Red Cross among CRC staff, especially at NHQ through meetings as well as daily working focusing on expenses with acceptable and appropriate invoices/receipts.
• Carried out an external consolidated audit at CRC-NHQ for the year ending.
• Participated in a consultative meeting with OD team to review "Conditions of Service of Cambodian Red Cross".

**Activity 7: Planning, Monitoring, Evaluation and Reporting (PMER)**

• Organised a consultative meeting on recommendations of "Midterm Review of the Cambodian Red Cross Strategy 2011-2020" made by IFRC facilitators.
• Reviewed and updated Development Plan (2014-2019) of Banteay Meanchey branch, Kratie, Tboung Khmum, Kampong Thom, and Kampong Chhnang by participating from branch and sub-branch committee members, branch and sub-branch staff, youth advisor, RCY and RCVs.
• Compiled and consolidated annual report 2015 from all departments, projects/programmes and branches. The report printed and disseminated to relevant stakeholders. Compiled weekly, monthly, quarterly, 6-monthly and annually report at NHQ and branches of year 2016 for leadership approval, review, and decision-making.

**PART 2 – ACTIVITY PLAN 2017**

**CORE AREA 1: Disaster management**

• Review and update strategy, policies, procedures and training mechanisms for disaster management and climate change.
• Participate in the implementation of Disaster Risk Reduction (SANDAI Framework 2015-2030)
• Continue to train and disseminate Disaster Law, promoting DRR, CCA, and health issues in cooperation with relevant institutions.
• Continue to strengthen disaster management information system (DMIS) from 25 municipality/branches (review and update DMIS)
• Continue to expand interest free micro loan schemes supported by World Mate Foundation, and ensure greater efficiency.
• Continue to build capacity of staff, RCY and RCVs in disseminating road safety information in cooperation with national, international and relevant institutions.

**CORE AREA 2: Health and Health Care in the Community**

• Continue to strengthen Asia Pacific Leadership Forum on HIV/AIDS (APLF) and mother, infant and child health (MNCH).
• Continue to strengthen basic FA training, including commercial FA to RCY, RCVs and communities.
• Continue to strengthen community based health development through construction of wells, community ponds, latrines, and health promotion conducted by youths, and RCVs from all 25 branches.
• Continue to strengthen CRC branches in the implementation of this core area.
• Continue to strengthen cooperation with national and international partners.
CORE AREA 3: Promotion of the Movement’s Fundamental Principles and Humanitarian Values

- Celebrate 154th Anniversary of the World Red Cross Red Crescent Day, May 8th 2017
- Celebrate the Royal Birthday of Her Majesty Queen Mother of the Khmer Nation, CRC Honorary president.
- Organise training on fundraising and promote membership to all 25 branches. Develop policies on fundraising and membership promotion.
- Strengthen the quality of Restoring Family Links activities to be more effective both inside and outside the country.
- Continue to implement Safer Rural Community programme with partners, including ICRC and Cambodian Mine Action Authority in 4 target branches through promoting mine accident awareness, hygiene and sanitation, road safety, interest free micro loans and renovation of community ponds.
- Promote safer access through dissemination of Fundamental Principles of the Movement, IHL and the use and protection of Red Cross Red Crescent Emblem within the CRC and external stakeholders.
- Organise youth forum and broadcast on television channels. Students from 4 universities in Phnom Penh will take part in the forum. Organise drawing contest on diversified activities of CRC 4 Core Areas, for pupils from 25 branches.

CORE AREA 4: Organizational Development and Resource Development

Activity 1: Governance and Management
1. Conduct review meeting on the implementation of the decisions of the 6th general assembly, CRC Statutory Texts and guidelines to improve good governance and management.
2. Organise annual meetings for central committee and branch committee members.
3. Organise annual meetings to consolidate activities report throughout the country with management from all 25 branches
4. Conduct evaluation on OD implementation based on Branch Organisation Capacity Assessment (BOCA), and continue to implement de-centralisation and de-concentration
5. Review documents for preparation of Organisational Capacity Assessment and Certification (OCAC) of CRC.
6. Provide training on Operacy Leadership to NHQ staff and branches to improve the quality of their daily works.
7. Organise annual gathering of retired Red Cross staff at least one or two times per year.

Activity 2: Branch and sub branch Development
1. Prepare procedures and guidelines for organising first sub-branches assembly.
2. Provide refresher training on de-centralization and de-concentration and on-going activities of the well-functioning branch to branches, and some selected sub-branches.
3. Update BOCA methodology and review the progress of the branches after implementation of BOCA.
4. Ensure Minimum Package of Activities (MPA) for branches to be carried out and ensure that a sub branch office is available for each district.

Activity 3: Management and Human Resources Development
1. Encourage all Red Cross branches to strengthen the staff roles and responsibilities according to their job description.
2. Promote and strengthen the annual meeting of the youth in each branch and national level, and provide training of trainer (ToT) to RCY in 6 target branches.
3. Provide basic training on Red Cross moment, Youth policy, Guide-line, Youth club Management, Health awareness & dissemination of community health care and First Aid to youth club leaders from 5 target schools (Takeo, Banteay Meanchey, Tboung Khum, Battambang and Kampong Cham).
4. Provide basic training and refresher training on Red Cross moment, Youth Club Management and First Aid to youth advisors, RCY and RCVs.

**Activity 4: Financial Resource Development**

1. Develop financial resource policies/guidelines.

**Activity 5: Internal and External Communication and Cooperation**

1. Develop national and international cooperation policy/guidelines.

**Activity 6: Administration and Finance Development**

1. Provide training and refresher training on administration, policy and financial procedures to relevant staff at national and branch levels.
2. Develop “QuickBooks Enterprise” for 3-4 branches (based on selected branches as a pilot project) and look for possible extension to other branches step by step.
3. Support branches to prepare internal auditing process.

**Activity 7: Planning, Monitoring Evaluation and Reporting (PMER)**

1. Improve PMER at branch level by providing training and refresher training
2. Improve capacity of PMER team at national level (all departments).

**CONCLUSION:**

The great achievement and success of the Cambodian Red Cross is a result of the guidance of Samdech Akka Moha Sena Padei Techo Hun Sen, Prime Minister of the Kingdom of Cambodia. He always supports the value, and legal base of CRC as the auxiliary to the public authorities in the humanitarian field. With his tremendous and precious concept in mobilizing collective effort to supporting humanitarian activities of the Cambodian Red Cross, by encouraging the governance board, and branch committee at all levels to work hard especially in promoting a sense of CRC ownership at NHQ and branches based on the decentralization and de-concentration process with remarkable results. And most importantly, the achievements would not have been possible without the goodwill and smart and constant effective leadership of Samdech Kittipritthbindit, president of Cambodian Red Cross, who has devoted her physical and spiritual strength and time to consider the suffering of victims and vulnerable people as the first priorities that need to be addressed. In addition, Samdech Kittipritthbindit has directly and indirectly guided and oriented 25 branch committees regardless of her tiredness. Therefore, in this year, all branches have made noticeable progress in terms of capacity and resources in delivering its humanitarian activities. Despite the world facing some great challenges, such as climate change and impact of war in Middle East, Cambodia still achieves comprehensive development in all sectors and has passed from low-income to lower-middle-income country status.

Achievements and successes have been done, providing warmth for beneficiaries and building trust among people from all walks-of-life, so to speak, therefore Cambodian Red Cross has fulfilled its mission in compliance with the annual theme "Cambodian Red Cross is Everywhere for Everyone"
CRC Strategy 2011-2020

Vision 2011-2020
Contribute to accelerate the poverty reduction and promote the human dignity and protection the humanitarian value of the vulnerable people

Mission
As a National Society and a leading humanitarian organization in Cambodia, the Cambodian Red Cross mobilized the power of humanity to contribute assisting the most vulnerable people through the provision of management, health and care in the community and promotion of Humanitarian Values of the Movement

Strategic Direction 1
Contribute to saving lives and building resilience to disasters and crises.

Core Area 1
Disaster Management

Strategic Direction 2
Contribute to a reduction of morbidity and mortality of mother and child, to communicable diseases prevention, and to responses to health in emergency.

Core Area 2
Health and Health Care in the Community

Strategic Direction 3
Promote Fundamental Principles, Humanitarian Values, Human Dignity and a culture of non-violence.

Core Area 3
Promotion of the Movement’s Fundamental Principles and Humanitarian Values

Strategic Direction 4: Ensure the strengthening of the CRC profile as a National Society leading in humanitarian activities through activities in the Core Area of Organizational Development and Resource Development.

Core Area 4: Organizational Development and Resource Development

Cross Cutting Issues: Members, Volunteers, Gender, Youth, Capacity Building, and Advocacy
INCOME DURING 2016 BY SOURCE

- From RC Partners: 63%
- From Non-RC Partners: 56%
- From May 8 Day: 18%
- From Spont. Contrib.: 5%
- From Gov. Institution: 5%
- From Inc. Generation: 4%

EXPENSE DURING 2016 BY AREA

- Disast. Manag.: 56%
- Health and Care: 30%
- Human. Value: 4%
- Organ. Develop.: 5%
- Admin. Cost: 5%
Table of Pump-well & Pond Provided in 12 Provinces

As of December 30, 2016

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<th>Beneficiary Location</th>
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14 CRC Branches have celebrated the events 2,903 2,532 cards
## Building Database of 25 CRC Sub-branches

### As of December 14, 2016

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STRUCTURE OF CRC NHQ

HONORARY PRESIDENT

PRESIDENT

PERMANENT VICE PRESIDENT

3 VICE PRESIDENTS

CC MEMBERS 20 RESERVE MEMBERS 03

Treasurer

SECRETARY GENERAL

1ST DEPUTY SECRETARY GENERAL

2ND DEPUTY SECRETARY GENERAL

Technical Working Group
DR, OD, SAF

COD
- Information & Dissemination
- Fund-raising & Membership
- Public Relation
- Restore Family Link & CSP

AFD
- Administration
- Accounting
- Planning-Reporting

HRD
- Personnel
- Development

HED
- Community Based Health Development
- Communicable Diseases
- Health in Emergency
- First Aid

DMD
- Disaster Respond
- Prepare and DRR
First prize of nationwide Children Drawing Contest to commemorate World Red Cross Red Crescent Day, May 8, 2016 to promote understanding of humanitarian work and to implant humanitarian heart to children.
The 7 Fundamental Principles of the International Red Cross and Red Crescent Movement

**Humanity:**
The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

**Impartiality:**
It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

**Neutrality:**
In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

**Independence:**
The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

**Voluntary Service:**
It is a voluntary relief organization not prompted in any manner by desire for gain.

**Unity:**
There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

**Universality:**
The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.